



FREQUENTLY ASKED QUESTIONS



1. Is Cognia Online internationally accredited?

Cognia Online offers qualifications that are internationally recognised and respected by top universities and institutions around the world. While Cognia Online itself is not accredited by Cognia, we partner with internationally approved examination bodies. Our FastTrack Pathways are delivered through ATHE (Awards for Training and Higher Education), a globally recognised awarding body. For the International British Curriculum pathway, students write their IGCSE and A Level exams at registered and accredited exam centres in their region. This means your child will receive qualifications that hold weight both locally and abroad, opening doors to universities, scholarships, and career opportunities globally.

2. How does online learning work at Cognia Online?

Learning at Cognia Online is built around flexibility, engagement, and support. Students work through structured, high-quality online lessons at their own pace, while also benefiting from live sessions with their teachers to dive deeper into challenging topics. Each subject includes video lessons, assignments, quizzes, and project-based work. These are all accessible through our intuitive learning platform. In addition, students participate in regular live Q&A sessions, workshops, and mentorship check-ins. This hybrid model of asynchronous learning supported by live human interaction allows students to take ownership of their education while never feeling alone or unsupported.

3. How flexible is the learning schedule?

Cognia Online is designed for true flexibility. Students are not tied to traditional school hours—they can plan their daily schedule based on their most productive times and personal commitments. This makes it perfect for students who have outside interests, such as sports, arts, or family responsibilities. We help each student set personalised weekly goals and milestones to ensure progress is consistent. Our learning approach empowers students to move faster in subjects they excel at and slow down when they need more time, all while maintaining accountability through regular mentor and educator check-ins.

4. Who will teach and support my child?

Your child's academic journey is supported by a dedicated team of qualified professionals. Each subject is taught by experienced educators—our Academic Strategists—who offer regular live sessions, detailed feedback, and guidance throughout the course. In addition, every student is paired with a Pathway Partner, a personal mentor who tracks their progress, supports goal setting, and offers one-on-one support throughout the year. This dual-support system ensures that your child is not only guided academically but also supported emotionally and developmentally, building confidence and independence.

5. Will my child have opportunities to socialise?

Absolutely. At Cognia Online, we believe that community and connection are essential to a student's growth. Students engage with their peers during live sessions, through group projects, and via virtual clubs based on interests such as writing, gaming, coding, debate, and more. We also host online events, leadership challenges, and workshops that bring our students together across the globe. Many students form lasting friendships through these platforms. In addition, the flexibility of online learning allows students to stay connected with their local communities through sports teams, extracurriculars, and social groups.



ARE YOU **READY** TO FIND YOUR FIT?

Enrol your child in a few steps or find out more about how Cognia Online works.

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How it works >



6. How much does it cost, and what payment options are available?

Cognia Online offers one all-inclusive fee structure to simplify your planning—no hidden costs, surprise fees, or complicated pricing. Tuition covers full access to the learning platform, support services, live sessions, and standard learning materials. We offer monthly, semesterly, and annual payment plans to suit your budget, and provide discounts for upfront payments and sibling enrolments. Our approach is to offer world-class learning at an accessible price, so you can invest in your child's future with confidence and clarity.

7. What technology is needed for online learning?

The tech setup is simple and accessible. Students will need a reliable computer or laptop, a stable internet connection, and a webcam for live sessions. Most families already have the necessary equipment at home. We also recommend headphones for focused study time. All learning happens through a secure browser-based platform—no need for advanced installations. Upon joining, we provide a step-by-step guide and our tech support team is always available to help with setup, troubleshooting, and ongoing assistance, ensuring a smooth experience for both students and parents.

8. How do we enrol and get started?

Getting started with Cognia Online is seamless and supportive. Once you enquire, our team will guide you through the application process, including intake assessments that help us understand your child's academic level and learning style. Based on this, we co-create a tailored learning journey that fits your child's goals, interests, and pace. From there, we handle all enrolment steps—finalising courses, setting up logins, introducing your child to their mentor and teachers, and walking you through platform navigation. Our digital onboarding programme ensures that both parents and students feel confident and prepared before formal learning begins.

9. Do we need to register as homeschoolers, and will Cognia Online help?

Yes, in many regions, families need to register their children as homeschoolers when enrolling in an online school. Cognia Online fully supports you in this process. We assist with completing the homeschool registration application and provide all supporting documentation, including official letters of enrolment, academic plans, and curriculum outlines. Our team is experienced in dealing with regional education departments and will walk you through the process to ensure full compliance with local regulations, giving you peace of mind and a stress-free start.

10. What's my role as a parent?

Your role is to be a guide and supporter in your child's learning journey. You don't have to teach the content—that's our job. Instead, you'll help your child stay on schedule, encourage them to reach their goals, and ensure they have a distraction-free environment. You'll also be kept in the loop through regular updates, progress snapshots, and optional meetings. Our system is designed to reduce the pressure on parents while still allowing you to stay meaningfully involved. Think of it as a partnership: we handle the academics, and you provide the encouragement and structure at home.



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